



Feedback on Sustainable Development workshop at IRCTC

Date:18th-19th March,2013

The workshop on Sustainable Development at IRCTC conducted by WhiteSwan Consulting Group from 18th March-19th March, 2013 at Central Kitchen, Noida received an overall feedback **96 % (4.79 out of 5)** from the participants. Please find below a detailed analysis of both quantitative and qualitative feedback from the participants.

Quantitative Feedback:

AREAS	RATING OUT of 5
Content of the Workshop	4.43
Methodology used	4.93
Participant Involvement	4.57
Overall Feedback	4.79

Qualitative Feedback

Participant's Speak:

- *“Desh mein jo samasyas bhad rahi hai, unke bare mein jaankaari badhi. Chote chote karyo se aur thode bahut badlao se bahut kuch badla jaa sakta hai”.* – Shiv Kumar, W-1(F&B Attendant). Workshop Rating:5/5
- *“I will try to make others aware about sustainable development. I will set an example by giving a start in right direction at my level.”* – Virender Singh Shekhawat. Assistant Supervisor (Catering). Workshop Rating:5/5
- *“Training was good for personal development as well as organizational development. We came to know about many new ideas for sustainable development. Everyone should get such type of training. It will be very useful for nature and environment.”*- Hitesh Kumar Yadav, S-1, Assistant Supervisor. Workshop Rating:5/5
- *“I liked the way they used to train the people. It is very motivational and entertaining. It is based on very good topic and they execute it very well.”* – Suraj Kumar Faroda, W-1. Workshop Rating:5/5
- *“Training was done in a very systematic manner. Very motivational and very entertaining with learning new things. I will save paper and save energy by doing small small things. I will also adopt physical reminders for energy/power saving in office as well as in home”.* – Hitesh Kumar Yadav,S-1, Assistant Supervisor. Workshop Rating:5/5
- *“I am feeling very good after the workshop”*- Neeraj Chaudhary,W-1. Workshop Rating:5/5

Leveraging competencies

Providing wings to Organizations in India

- “I am feeling very good about this topic sustainable development. I liked the way of teaching of Dr.Nigam and Seema. Also, liked the good environment of workshop.” – Chetan Pratap Naruka, W-1(Food Production). Workshop Rating:5/5

Objective Feedback

What did you like in the workshop?

- Method of teaching/training
- Approach to train the staff
- Content of the workshop
- Method of explaining
- Games/activities
- Presentation of the workshop
- Motivational and entertaining way of training
- Based on very good topic and executed it very well
- Training was conducted in very systematic manner
- Learning new things
- Recycle and reuse of wastage
- How to save planet and environment
- Learning about planet, people and profit
- Way of training
- Interaction with faculty
- Participation of all
- Method of explaining

What will you apply from the workshop?

- Saving of water/electricity at home/office
- Giving the suggestions to other staff members
- Making others aware about the importance of sustainable development
- Make physical signage of Dos and Don'ts of sustainable development
- Save energy i.e power at home and office
- Save water by various methods at home and units
- Save energy by using small things
- Save paper
- Physical reminder for energy/power saving in office as well as in home
- Save gas(fuel) at work place
- Save water, electricity and paper

Leveraging competencies

Providing wings to Organizations in India

- Use paper products rather than polybags
- Apply sustainable development at office and also home
- Spread awareness about triple Ps to friends and family
- How to decrease air pollution
- How to save water, save electricity
- Apply slogans and diagrams on waste
- Conservation of resources
- Discuss about workshop with staff for awareness

Suggestions for future improvement:

- Material should be in Hindi also
- Material should be not be given in hard copies so as to save paper
- Duration of the training should be more
- More examples could be used
- New topics for saving planet
- Use more slides or diagrams
- Increase days of training
- Training more staff members
- Time period of training should be more
- Training is essential for everybody